



Model: OM100H-M

# Smoke Alarm Troubleshooting Guide

PROBLEM	CAUSE	SOLUTION
Smoke alarm does not respond when Test button depressed.	<ol style="list-style-type: none"><li>1. The alarm may not be correctly attached to the mounting bracket.</li><li>2. Battery is low.</li></ol>	<ol style="list-style-type: none"><li>1. Check the mounting.</li><li>2. See next paragraph below.</li></ol>
Red LED flashes and the alarm sounds one beep every 53 seconds.	Battery is low.	If the alarm has not reached its 'Replace by' date (as printed on the bottom of the alarm), then replace the battery. Otherwise replace the alarm.
Red LED flashes and the alarm sounds two beeps every 53 seconds.	The alarm has a fault.	Replace the alarm.
Smoke alarm sounds unwanted alarms intermittently or when residents are cooking, taking showers, etc.	<ol style="list-style-type: none"><li>1. Alarm has dust or insect inside casing.</li><li>2. Alarm is incorrectly located.</li></ol>	<ol style="list-style-type: none"><li>1. Clean the alarm by gently vacuuming all openings around the outside of the alarm using your household vacuum's soft brush attachment.</li><li>2. Relocate alarm away from kitchen or bathroom/laundry areas where cooking fumes or steam can trigger the alarm.</li></ol>

[Click here for User Guide](#)

or browse to <http://newfield.help/om100h-m>

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